



# ASI Additions

SAGE MAS 90 SAGE MAS 200

## ASI Service Center

**Service Item Entry**

Service Order: 0000007 Service Type: Warranty Replacement

Item Number: 1001-HON-H252 HON 2 DRAWER LETTER FILE W/O LK Ref: [ ]

Serial Number: 123456789 Replace?  On S/O [ ]

Service Tech: WW Walter Williams

Warranty Code: 1YR-PARTS 1 Year Parts Warranty Status: N Date: [ ]

Warranty Start: 04/02/2008 End: 04/01/2009 **\*\* In Warranty \*\*** Vendor: [ ] RMA: [ ]

Complaint: BROKE Fail Reason: UNKNOWN

Return Whs: 000 CENTRAL WAREHOUSE

Date Received: 07/31/2008 Expected: [ ] Actual: [ ]

Date Complete: [ ] Picking Sheet Printed:

Problem Description: Customer stated that the unit is not powering on. Not sure what happened to cause the malfunction. Everything worked fine yesterday.

Original Sale Info  Original Purchase Info  Status History  Service History

Svc Order	Order Date	RMA No	Bill To	Amount	Comment
0000004-0...	07/11/08		01-ABF	\$84.00	
0000006-0...	07/25/08		01-ABF	\$0.00	
0000007-0...	07/25/08		01-ABF	\$0.00	

Buttons: Reset, Accept, Copy, Cancel, Delete

- Built for Sage MAS 90 and MAS 200
- Designed for service centers and depot repair shops
- Track warranties and extended service contracts
- Process service orders
- Track profitability by item, customer or technician
- Keep complete service and repair history
- Track service technician productivity
- Track Return Authorizations
- Track Items on "Demo" or "Loan"
- Process warranty replacements and "cross shipments"
- Process multiple service items on a service order
- Ideal for Business Insights and Crystal Reports®

ASI Service Center is the only Sage MAS 90 and MAS 200 product designed specifically for service centers and depot repair shops. It is the ideal solution for businesses that need to track warranties, perform repair service, send replacement units and return items to stock. It is closely integrated with the Sales Order, Inventory Management and Accounts Receivable modules. Whether you are a manufacturer, distributor or third-party service provider, ASI Service Center will make life easier. Eliminate double entry between your accounting system and those excel spreadsheets or access databases.

### Mod SMC430

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